



# A European Commission Vision for Public Sector Modernisation

*Reinforcing e-Governance in the Danube Region*

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# **A European Commission Vision for Public Sector Modernisation**

- **modern, efficient administrations are essential to the economic prosperity of the EU**
- **Public services are under serious pressure: How to meet new societal challenges?**
- **better public services, less administrative burden, greater transparency and participation**
- **ICT is THE key enabler to make this happen; enabling the transformation of public administrations.**

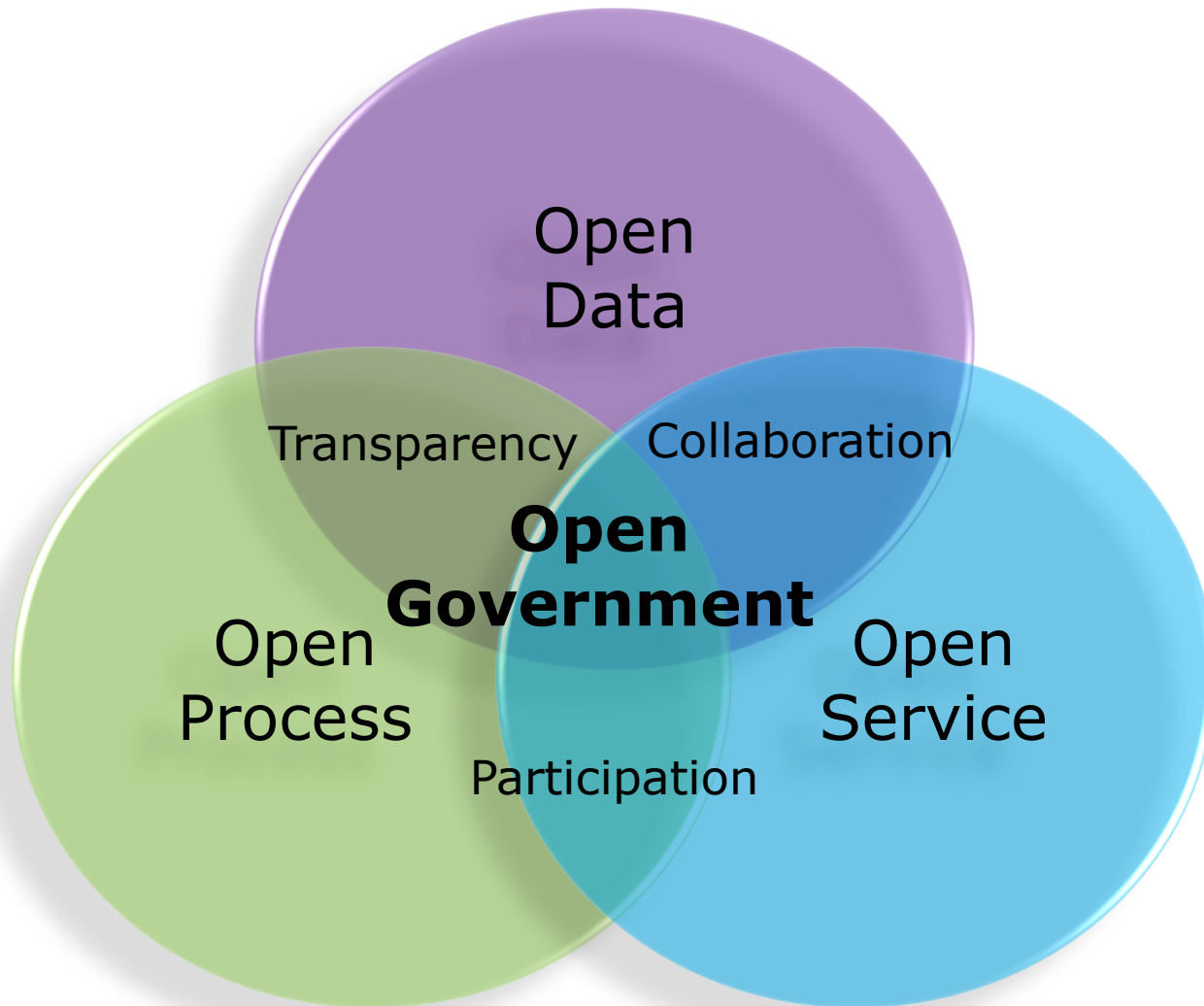


## **ICT enabled Public Sector Modernisation - expected economic impacts -**

- e-invoicing in public procurement could generate savings of up to €2.3 billion per year.
- Switching from paper to fully automated invoicing can cut the costs of receiving an invoice from 30-50 euro to 1 euro.
- eProcurement: Contracting authorities that have made the transition to e-procurement report savings of between 5 and 20% of their procurement expenditure.
- ePrescription: electronic medical prescriptions saves €2.5 billion per year in Italy

# ICT enabled Public Sector Modernisation - what to do ? -

- digital technologies allow for a new relationship between citizens and government: "Government WITH the People"
- the public sector to perform better by embracing these technologies and moving towards innovative, open and collaborative government
- they enable third parties to co-design, co-create and deliver public services



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## **- open data and open government -**

- Market value of Open Public Data is estimated at 140 billion euros per year in the EU.
- Up to €300 billion of economic value per year and 0.5 percent of annual productivity growth can be realized over the next 10 years through use of open and big data in the Public Sector.
- Social networking sites organised and helped areas in Germany threatened by the flooding of the Danube.
- Iceland used social networking sites to crowd-source provisions to their new constitution.

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## Digital by default

- In Denmark on-line is 30 times less expensive than face to face.
- The UK: savings of nearly 2 billion pounds per year thanks to the digital service delivery by default.
- A recent study from the Commission shows that the digital by default strategy at EU28 level could result in around € 10 billion of annual savings.

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## Cross border by default

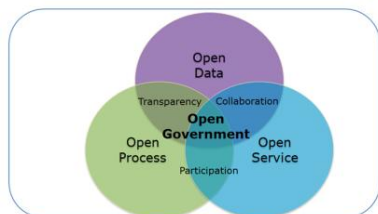
- Access to public services regardless of borders for citizens and businesses.
- The EC has supported Member States to make their digital services interoperable to other Member States through Large Scale Pilots in eProcurement, eHealth, eJustice, eIdentification and business mobility.
- The Connecting Europe Facility Digital Services Infrastructures will make key ePublic Services available across borders throughout the EU.



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## - links to other EU initiatives/programmes -

- The Partnership Agreements and Operational Programmes for 2014-2020 of the **European Structural & Investment Funds** include considerable financing for the Thematic Objectives 2 (Enhancing access to and use and quality of ICT) and TO 11 (Enhancing institutional capacity and an efficient public administration).
- For ICT measures in general, the **Digital Agenda for Europe** and the **eGovernment Action Plan 2011-2015** should be the guides to priorities.
- Synergies between **Horizon 2020**, the **Connecting Europe Facility** and Structural Funds should be taken into account

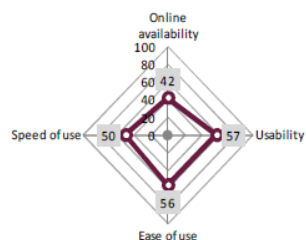


## Read the Vision Paper

<https://ec.europa.eu/digital-agenda/en/ict-enabled-public-sector-innovation-through-open-government>

## eGovernment benchmark

<http://ec.europa.eu/digital-agenda/en/news/eu-egovernment-report-2014-shows-usability-online-public-services-improving-not-fast>



## Public Services

<http://ec.europa.eu/egovernment>

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